

Whistleblowing System of Taishin Financial Holding Company

For the purpose of developing a culture of integrity, transparency and sound business practices, Taishin FHC has established Whistleblowing System

Whistleblowing channel:

1. Mailbox: "Taishin Whistleblowing Mailbox" at No. 118, Section 4, Ren'ai Road, Taipei City.
2. Email: whistling@taishinholding.com.tw.
3. Hotline: (02) 2325-6076.

Notices for Whistleblowers:

Whistleblowers are required to provide the following information. If the report is filed anonymously, contains false names, involves crimes, fraud, or violation of regulations unrelated to the business operations of Taishin Financial Holdings, involves malicious or accusations, or do not contain specific contents, Taishin FHC will not process the report.

1. The whistleblower's real name, identity documents, or other information sufficient for its identification (e.g., national ID number or employee number) and contact information.
2. The informed party's name or other information sufficient to distinguish its identifying features.
3. Provide detailed description of the reported matters and evidence for investigations. The whistleblower is responsible for the reported contents and may not file a report on behalf of another individual.
4. Regardless of whether you file a report by mail or by email, please fill out the "Report Form" in the attachment.

Whistleblower protection:

Taishin FHC provides the following protection measures for whistleblowers:

1. Information of the identity of whistleblowers must be kept confidential. Information sufficient for identifying a person shall not be disclosed.
 2. Whistleblowers may not be subject to inappropriate treatment for their reports such as dismissal, relief of duty, demotion, salary cut, any loss of benefit that they are entitled to under laws, contracts or customary practices, or adverse treatments of any kind.
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